This Critical Information Summary (CIS) sets out the important information you need to know about your plan. It covers things like the length of contract, how much you need to pay, what's included in your plans and what's not.

ABOUT THE SERVICE

To use our Cloud PBX voice service you must have certain compatible equipment, such as an IP phone, that is approved by us. You can purchase or rent IP phones from us or you can use your own IP phone provided the device is compatible with our service.

This plan includes an IP Phone from our range of Included IP phone models. This CIS sets out the pricing and special conditions that apply to your UNIVOX 20 Phone Rental Plan.

CONNECTION AND AVAILABILITY

To use this service you need an active subscription to our UNIVOX 10 Cloud PBX Plan

RENTAL EQUIPMENT SUPPLY

Your continued rental of the equipment we supply to you is subject to, and your acknowledgement and acceptance of, certain rental conditions listed below:

- You do not have any title to any equipment;
- You have no right to alter equipment;
- You must ensure that the equipment is kept in good order and repair;
- You must not sell, dispose of or encumber the rental equipment;
- You allow us to inspect the equipment at any reasonable time;
- You must obtain and maintain adequate insurance for the value of the rental equipment;
- You must only use the equipment for your MOVOX Cloud PBX voice service;
- You must continue to pay the Monthly Phone Rental Charge notwithstanding any; defect, breakdown, accident, loss, theft, damage, or any unavailability of the equipment.

WHAT'S INCLUDED IN YOUR PHONE RENTAL PLAN

- 1 x Grandstream or Yealink IP Phone from our range of Standard IP Phone models.

You may upgrade from a Standard IP phone to a higher model phone by paying a Monthly Rental Charge in addition to your Minimum Monthly Phone Rental Plan Charge. Please refer to the list of IP phones in this CIS.

ABOUT PRICING

MONTHLY PHONE RENTAL CHARGE

$20.00 per month, billed in advance.

MINIMUM PHONE RENTAL COST

$480.00

MINIMUM TERM

24-months

EARLY TERMINATION CHARGE

If you cancel your UNIVOX 20 Phone Rental Plan before the end of the Minimum Term, you need to pay an Early Termination Charge calculated as follows:

- The total Monthly Rental Plan Charge x Minimum Term months remaining x 80%

If you cancel an order that includes equipment after we have ordered it for you from our supplier but before delivery, you must pay us for the equipment that has been ordered.

CONNECTION TIMEFRAMES

Once your application is accepted by us we will try to deliver the equipment and connect your service on the date you ask for however, this may not always be possible. If you rent or purchase equipment from us, we will configure the equipment to ensure it can be used with your MOVOX Cloud PBX voice service.

YOUR FIRST BILL

Pricing in this CIS is for a monthly full billing cycle. Your first bill will include your Monthly Rental Plan Charge in advance. If you started your plan part way through a billing period your bill may also include a pro rata Monthly Rental Plan Charge.

CONTACTING MOVOX

If you have questions about our services or charges please call us on 1800 100 800 or send us a message online at movox.com.au/contact.

TERMS AND CONDITIONS

This is a summary only – the full legal terms for your service are contained in our Customer Terms available at movox.com.au/customer-terms.

INCLUDED IP PHONES AND PHONE UPGRADE MONTHLY RENTAL CHARGES



Grandstream GRP2612P
$0 included in plan



Yealink SIP-T31P
$0 included in plan



Yealink SIP-T31G
$0 included in plan



Grandstream GRP2602P
$0 included in plan



Grandstream GRP2612W
$5 per month



Grandstream GRP2613
$5 per month



Yealink SIP-T33G
$5 per month



Grandstream WP810
$5 per month



Grandstream GRP2614
$10 per month



Yealink SIP-T43U
$10 per month



Yealink SIP-T53
$10 per month



Grandstream WP820
$10 per month



Grandstream GRP2615
$15 per month



Yealink SIP-T46U
$15 per month



Yealink SIP-T53W
$15 per month



Grandstream GRP2616
$20 per month



Yealink SIP-T54W
$20 per month



Yealink SIP-T48U
$25 per month



Grandstream GXV3350
$25 per month



Yealink SIP-T57W
$25 per month